BUSINESS PLAN CANVAS - MODEL 3: A Finnish artisan producing ceramic souvenirs

Courtesy of MODUS (Finland), adapted and developed version

KEY PARTNERS Fiskars community Galleries and craft shops Artisans' fairs	KEY ACTIVITIES Making ceramics collections from different types of clay, selling via distributors (galleries, shops) Promotion Sales Marketing: website and social networks	VALUE PROPOSITIONS Durable and high quality ceramic souvenirs and other objects Unique designs and handmade models Uses a variety of clay	CUSTOMER RELATIONSHIP Website: contact information Events Exhibition openings Online presentation of how the ceramic items are created	CUSTOMER SEGMENTS Private or corporate customers looking for handmade crafts Private customers who appreciate unique and handmade artisan products Galleries Distributor shops
KEY RESOURCES Gallery network Artisans' networks Business women's networks University education / large scale of pottery techniques and materials Distinct style choices			CHANNELS Website Facebook page created for the business Instagram Webshop Craft shops Retail Fairs of artisan products Fiskars community REVENUE STRUCTURE Direct sales from Fiskars shop and other distributors Sales and orders from gallery exhibitions Direct sales and orders from various events or corporate clients Webshop	
COST STRUCTURE Workspace in Fiskars craft community Cooperative fees Communication with distributors Prime materials Packaging Marketing costs: products photography, website, social media, webshop etc. Webshop maintenance costs				